federal credit union

86th DDD federal credit union ANNALMEETING

Wednesday February 15, 2023

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Embassy Suites by Hilton Houston West 16435 Katy Fwy Houston, TX 77094

AGENDA

APPROVAL OF MINUTES OF 85[™] ANNUAL MEETING CHAIRMAN'S REPORT PRESIDENT'S REPORT NOMINATING COMMITTEE ELECTION OF OFFICIALS UNFINISHED BUSINESS NEW BUSINESS DRAWING OF DOOR PRIZES ADJOURNMENT

2022 IN REVIEW WITH BPFCU

2022 saw the much-anticipated grand opening of our beautiful new main office in the Republic Square complex. Located directly east of the BP Westlake campus, Republic Square is our new hub after 34 years in WL2 and two years in our Memorial Branch, which remains open as a convenient location for walk-in transactions on Memorial Drive across the street from the BP campus. We also continue to serve members with representatives in both WL1 and Helios at BP.

BPFCU paid a bonus dividend on all deposit accounts in September to reward our loyal membership. Your credit union remains a strong and secure institution for your financial needs. We look forward to exciting, continued growth as we embark upon 2023.

CREDIT UNION PHILOSOPHY

The American credit union movement began as a cooperative effort to serve the credit needs of individuals of modest means during the Great Depression. Since then, credit unions continue to fulfill the purpose of people helping people by matching savers with borrowers. Credit Unions are member-owned, democratically operated, not -for-profit organizations with a specified mission of meeting the credit & savings needs of our members.

BP Federal Credit Union started 86 years ago as a means of helping individuals. We continue to grow solely due to our relationship with BP & other select groups. We encourage you to share your credit union with family & co-workers.

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SUPERVISORY COMMITTEE REPORT

The Supervisory Committee is comprised of credit union members who serve the membership by providing assurances regarding compliance with policies, regulations, & laws governing the operation of BP Federal Credit Union.

Committee Responsibilities:

Annual Audit: The records of BPFCU, including balance sheet & related statements were reviewed by independent auditors.

Federal Exam: The examination was performed by National Credit Union Administration in accordance with financial performance standards set by NCUA & mandated by the Federal Credit Union Act.

The audit & the federal exam found BPFCU to be in excellent fiscal condition. Our financial fitness is attributed to safety & soundness of operations, record keeping, compliance & earnings.

Make your money <u>work for you</u>.

Call (281) 870-8000 or visit us online at bpfcu.org to learn more.



Thank you for choosing BP Federal Credit Union!



	2022	2021	
ASSETS Total Loans Allowance for Loan Loss Cash Accounts Investments NCUSIF Fixed Assets Other Assets Total Assets	\$121,537,731 (\$126,942) \$5,489,795 \$10,481,287 \$1,167,255 \$891,406 \$3,764,410 \$143,204,942	\$109,589,939 (\$190,676) \$4,455,918 \$17,534,565 \$1,219,285 \$1,061,303 \$5,711,155 \$139,381,489	
LIABILITIES Accounts/Dividends Payable Total Liabilities	\$4,197,884 \$4,197,884	\$466,994 \$466,994	
EQUITY Shares Checking Money Markets Certificate Accounts Total Deposits	\$40,260,247 \$41,522,342 \$23,896,191 \$16,554,835 \$122,233,615	\$40,324,364 \$40,367,482 \$23,612,942 \$18,666,418 \$122,971,207	
Regular Reserves Undivided Earnings Total Member Capital	\$824,124 \$16,107,038 \$16,931,162	\$824,124 \$15,072,517 \$15,896,641	
Unrealized Gains/Losses on Available-For-Sale Securities	(\$157,719)	\$46,648	
Total Equity	\$139,007,058	\$138,914,495	
Liabilities & Equity	\$143,204,942	\$139,381,489	
OPERATING INCOME Total Income	\$5,533,844	\$5,214,498	
OPERATING EXPENSE Total Expenses	\$3,901,315	\$3,684,089	
TOTAL DIVIDENDS/MISC Total Dividend Expenses Non-Operating Gain/Loss	\$598,008 \$0	\$458,723 <mark>(\$2)</mark>	
Net Income	\$1,034,521	\$1,071,683	
Number of Members	6,841	6,839	



The 85th Annual Meeting of the BP Federal Credit Union was held on February 23, 2022. Janiece Andrus, Chairman of the Board, chaired the meeting.

It was determined that a quorum was present with 40 members in attendance virtually via Zoom due to the ongoing COVID-19 pandemic. The minutes from last year's meeting were included in the Annual Report brochure and the motion carried to approve them as written.

Janiece Andrus proceeded with the overview of 2021 from the Board of Directors in her Chairman's Report:

Welcome to the 85th Annual Meeting of the BP Federal Credit Union. Thank you so much for joining us today. We certainly didn't expect that we'd have to meet online for a second year in a row; unfortunately, for safety's sake, here we are again.

The build-out of our new main office continued throughout most of 2021. For those familiar with the area, Republic Square is situated right next to the BP campus in the former Exxon Chemical building. Construction was completed in December, however the I.T. setup is ongoing due primarily to equipment delays. We intend to have that branch up and running by the end of March. We'll announce a formal grand opening sometime after that for food, games, and prizes; and we certainly hope to see everyone stop by for a visit.

Our branches at Westlake 1 and Helios did reopen during the year; however, they had to close again at the start of 2022 for several weeks while BP had a "work-at-home" order in place due to the latest round of COVID. Both branches have since reopened.

The Memorial Plaza branch across the street from the BP campus has proven to be very convenient for providing routine transactions and services. The initial lease was for two years, and because of its popularity, we have decided to renew it for another five to maintain this location for our members. In addition to the convenience it provides, we intend to make this branch a "disaster recovery" location in the event of future power outages. We have faced several power outages in the recent past, which have interrupted services for numerous days. The plan is to install a backup generator at that branch that will power all equipment, even if our other branches are down.

Our 2021 financial results were stellar; all key areas had very positive results, and I would like to mention a few, briefly:

- Our capital, which is the accumulation of our net income, rose 7% to \$15.9 million;
- Our total dividend payout on deposits rose 10% and deposit balances grew 5% to \$123 million;
- Our total assets ended the year at \$139 million...a growth of 5%;
- Outstanding loan balances increased 14% to \$109.6 million;
- We closed 93 real estate loans for \$26 million; funded 230 vehicle loans for \$7.8 million; and 117 personal loans for \$1.7 million;
- Our 60-day delinquency ratio on member loans remained very low at .15% of all outstanding loan balances and is well below the peer average of .45%.

Furthermore, I would like to mention a few strategic initiatives we have set for 2022:

- Implement the ability to open or add accounts online without the need to visit a branch;
- Complete a conversion of our mobile app to a new provider, which will allow us to add Zelle, the person-to-person payment app along with some other features;
- Explore expansion of our potential member base to possibly include the Energy Corridor or the surrounding zip code;
- Continue to maintain a top 3 dividend rank on deposit accounts against our nearest competitors using the survey company RateWatch for independent analysis;
- Perform a "refresh" of our website to enhance the look and usability;

As always, thank you for your continued membership and loyalty to BPFCU, we are here to serve your banking needs. If you should have any comments or suggestions, you can send an email to <u>comments@bpfcu.org</u>, there are also suggestion boxes at each of our branches that go directly to the Board of Directors. We value any feedback you can provide us, thank you.

The Board, Supervisory Committee, ALCO Committee, Advisory Directors and Directors Emeritus were all recognized. President/CEO Robert Corolla then presented the President's Report:



Good evening everyone and thank you for joining us today.

2021 was another record-setting year in revenues and net income for the credit union. Since we're not-for-profit, those revenues assist in funding higher dividend payments to members, maintenance of low-cost lending and to support ever-evolving services and locations. I would encourage you to look at the interest rates we're offering on deposit accounts by visiting our website. Monthly, a committee of board directors and employees meet to analyze these rates and compare them to our local competition comprised of 4 credit unions and 3 banks. Our rates have remained 1st or 2nd best for the past year plus...for all account types: checking, savings, money market and CDs. With the prediction that the Federal Reserve Bank will raise short-term interest rates multiple times this year, our dividend rates are likely to go higher later in the year.

The asset size of the credit union in dollars has ranged from 120 to 140 million over the past several years. Granted there have been many head winds to growth during that time-period but going forward we would like to move past that range. Our goal is to reach 200 million plus in assets in the next 3 to 5 years. That's a 44% increase from where we currently are. In order to do that we must continue to grow an active member base. The #1 source is BP employees...BP employees are our bread and butter...and hopefully there will be some new hires to draw upon as well in the near future. Our second source would be the Republic Square office complex. Within RS there are 42 companies (and growing) that we can draw upon for new membership. Another option is to make use of the open-an-account online function, which can bring our services to non-members who work for BP or other eligible companies around the world. Lastly, is to expand our member base footprint to the Energy Corridor and possibly beyond. All these sources combined should drive growth in membership with deposits and loans to follow.

Last year, our efforts toward upgrading the online banking experience to a new system called 'Virtual Branch' were halted, as this would have disabled our current mobile app. Obviously, we would never want to do that, and decided it was in the best interest of everyone to delay this upgrade until a solution could be found.

The path forward has presented itself in not just an upgrade for our online banking, but in an entire suite of products which includes Virtual Branch, a new mobile app, new bill pay and remote deposit systems, all brought together in a comprehensive solution within our own data system. This will ultimately give our members a more refined, user-friendly experience, and will also bring the added benefit of compatibility with the Zelle network; an often-requested feature that previously was not possible. If you're not aware, Zelle is a method to transmit money electronically to another individual within a few minutes.

Your credit union remains financially strong. Our balance sheet is stable and well diversified. We post a more detailed version of our balance sheet and income statement on the website after each year-end. This way you'll know how we are utilizing your deposits and how we are staying true to the credit union purpose of giving back to the members.

In closing, I want to thank the staff and board of directors for ensuring the success of BPFCU. This credit union could not function without their services. I want to thank our very loyal members...we wouldn't exist if it were not for your trust and your business. And hopefully we are here for another 80+ years! Thank you very much!

The report of the Supervisory Committee was included in the brochure; therefore, reading of the report was dispensed.

Brent Hill, Nominating Committee Chair, announced the slate of directors for election: Janiece Andrus, Joni Clark, and April Inman. The motion carried to elect the above-named directors.

There was no additional unfinished or new business. Cash prizes were to be awarded by CU staff the following day via a drawing amongst all Zoom participants.

The meeting adjourned.

Janiece Andrus, Chairman

April Inman, Secretary

THANK YOU for attending the bp 86th bp federal credit union ANNUAL MEETING

BP FEDERAL CREDIT UNION STAFF

President/CEO:

Executive Vice President: Vice President of Operations: Accounting Assistant: Accounting Assistant: Marketing Manager: Business Development: Mortgage Loan Officer: Sr. Mortgage Loan Processor: Mortgage Loan Servicer: Loan Manager: Loan Officer: **Collections Specialist: Member Services Supervisor:** Senior Teller: **Member Services: Member Services:**

Robert Corolla Ben Newcomb Aaron Martin Deysi Rodriguez Helen Bermudez Brooke Adkisson Brandye Wright Pam Henry Julie Smeltzer Jose Llanas Lisa Foster Jessica Augustus Jon Taylor Jennifer Garza Kathy Callis Keenan Thompson **Kristy Martinez**

Member Services: Member Services: Member Services: Member Services:

BOARD OF DIRECTORS

Chairman: Vice Chairman: Secretary: Treasurer: Directors: Mercy Zalic Gemely Martinez Jessica Gonzales Cristina Rodriguez

Janiece Andrus Roger Golden April Inman Brent Hill Bill Mills Lynn Williams Sheree Fournerat Joni Clark Kira Diaz-Tushman Ken George

Advisory Directors:

Thank you to our Volunteer Board of Directors and BPFCU Staff

Make your money work for you.

Call (281) 870-8000 or visit us online at bpfcu.org to learn more.

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